

Coronavirus: Brigsteer Village Neighbour Support

Over the next few weeks and months we may all need some help and support either because we are unwell or in a vulnerable group.

We, Wendy, Alan Davies, Marion and myself, have set up the following to provide additional support and reassurance for those who find themselves isolated during the present pandemic. This is an informal arrangement which villagers can use, or not, as required. Neighbours helping out each other as needed.

First, thanks to all those who have responded to the request for volunteers. We have approximately 40 people who have volunteered to help. However some of these may now find themselves unable to help because of the new advice and they fall into vulnerable groups

Wendy, Marion and Elspeth will co-ordinate requests for help with shopping, collecting medication, walking dogs etc. Those requesting help will be asked to email or phone Elspeth, Wendy or Marion with the details of what is required. We will acknowledge receipt of any email. If the request is by phone and there is no reply, try ringing one of the other two numbers or ring back later. We will then email out the request to the volunteers to try and find someone able to help. If possible we will put the helper and the requester in direct contact with each other to make arrangements and to arrange dropping off of shopping and payment etc. The actual process of this will evolve as it is used.

Alan Platts will hold a copy of Alan Davies' village email list of those residing in the village to use as a backup if required.

We have a list of about 12 households with no email access. They will be contacted by a leaflet drop over the next 2 days to tell them of the plan and informing them of the telephone numbers to ring.

It maybe a good idea for close neighbours to ensure they have contact details for each other. We expect most people who are self isolating or self distancing will probably use on line shopping or get help from family or friends. Those using on line shopping may want to get into a group so they can use the same shopping delivery slot from the store which in turn will help the supermarket. Elspeth contacted Sainsburys this morning and they said this would be helpful but they were unable to allocate slots themselves for bulk or multiple deliveries to one area.

Useful information:

- Levens Store can take telephone orders and deliver. Tel 60275
- Steve and Mandy Walling can deliver newspapers milk, eggs, potatoes, fruit yoghurts and orange juice. Tel 68135
- Wendy has looked into repeat medication deliveries by Wells Pharmacy. Each patient on repeat medication would have to contact their own GP surgery and nominate eg Wells pharmacy, or other, to arrange a delivery.

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